

# Polaris Neighborhood Chiropractic

2115 Polaris Pkwy, Columbus, OH 43240

(614) 888.3500 (p) ~ (614) 468.0200 (f)

Date: \_\_\_\_\_

## Confidential Patient Information

Patients Name: \_\_\_\_\_

Called Name: \_\_\_\_\_

Address: \_\_\_\_\_

Home Phone: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Work Phone: \_\_\_\_\_

Chief Complaint : \_\_\_\_\_

Cell Phone : \_\_\_\_\_

Date of Birth: \_\_\_\_\_ SSN \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Marital Status: M S W D Gender: M F

Occupation: \_\_\_\_\_

Employer: \_\_\_\_\_

Address of Insured (if different than above): \_\_\_\_\_

Are your present systems or condition related to, or the result of an auto collision, work-related injury or other personal injury? (Someone else might be responsible for payment?) if yes circle one: work auto other

Ins. Company: \_\_\_\_\_

Ins. Phone #: \_\_\_\_\_

ID#: \_\_\_\_\_

Group #: \_\_\_\_\_

Name of Policy Holder: \_\_\_\_\_

Policy Holder DOB: \_\_\_\_\_

Relationship to insured: \_\_\_\_\_

\*Please notify the front desk if you have a secondary insurance\*

Family Physician: \_\_\_\_\_

(Note: May we send your health information to this provider Y / N)

Person to contact in case of emergency (Name and Phone): \_\_\_\_\_

Were you referred to our office by anyone? \_\_\_\_\_

### LEGAL ASSIGNMENT OF BENEFITS AND RELEASE OF MEDICAL AND PLAN DOCUMENTS

In considering the amount of medical expenses to be incurred, I, the undersigned, have insurance and/or employee health care benefits coverage with the above captioned, and hereby assign at clinic's request, and convey directly to **Polaris Neighborhood Chiropractic** all medical benefits and/or insurance reimbursement, if any, otherwise payable to me for services rendered from such doctor and clinic. I understand that I am financially responsible for all charges regardless of any applicable insurance or benefit payments. I hereby authorize the doctor to release all medical information necessary to process this claim. I hereby authorize any plan administrator or fiduciary, insurer and my attorney to release to such doctor and clinic any and all plan documents, insurance policy and/or settlement information upon written request from such doctor and clinic in order to claim such medical benefits, reimbursement or any applicable remedies. I hereby authorize the doctor to release any and all medical information to other healthcare providers involved in my care including but not limited to my primary care physician. I authorize the use of this signature on all my insurance and/or employee health benefits claim submissions.

I hereby convey to the above named doctor and clinic to the full extent permissible under the law and under the any applicable insurance policies and/or employee health care plan any claim, chose in action, or other right I may have to such insurance and/or employee health care benefits coverage under any applicable insurance policies and/or employee health care plan with respect to medical expenses incurred as a result of the medical services I received from the above named doctor and clinic and to the extent permissible under the law to claim such medical benefits, insurance reimbursement and any applicable remedies. Further, in response to any reasonable request for cooperation, I agree to cooperate with such doctor and clinic in any attempts by such doctor and clinic to pursue such claim, chose in action or right against my insurers and/or employee health care plan, including, if necessary, bring suit with such doctor and clinic against such insurers and/or employee health care plan in my name but at such doctor and clinic's expenses.

This assignment will remain in effect until revoked by me in writing. A photocopy of this assignment is to be considered as valid as the original. I have read and fully understand this agreement.

\_\_\_\_\_  
Signature of Insured / Guardian

\_\_\_\_\_  
Date

# Polaris Neighborhood Chiropractic

2115 Polaris Pkwy, Columbus, OH 43240

(614) 888.3500 (p) ~ (614) 468.0200 (f)

Patient Name: \_\_\_\_\_

Date: \_\_\_\_\_

## Terms of Acceptance

The goal of our office is to enable patients to gain control of their health. To attain this we believe communication is the key. There are often topics that are hard to understand and we hope this document will clarify those issues for you.

Please read the below and if you have any questions please feel free to ask one of our staff members.

### Informed Consent:

A patient, in coming to the chiropractic doctor, gives the doctor permission and authority to care for the patient in accordance with the chiropractic tests, diagnosis, and analysis. The chiropractic adjustment or other clinical procedures are usually beneficial and seldom cause any problems. In rare cases, underlying physical defects, deformities or pathologies may render the patient susceptible to injury. **These potential complications include, but are not limited to, fracture, nerve or muscle damage, sprains, strains, disc injury, dislocation, vascular injury, and stroke.** The doctor, of course, will not give any treatment or care if he/she is aware that such care may be contra-indicated. Again, it is the responsibility of the patient to make it known, or to learn through healthcare procedures what he/she is suffering from: latent pathological defects, illnesses or deformities which would otherwise not come to the attention of the chiropractic physician. The chiropractic doctor provides a specialized, non-duplicating health care service. Your doctor of chiropractic is licensed in a special practice and is available to work with other types of providers in your health care regimen. I understand that if I am accepted as a patient by a physician at **Polaris Neighborhood Chiropractic**, I am authorizing them to proceed with any treatment that they deem necessary. Furthermore, any risk involved, regarding chiropractic treatment, will be explained to me upon my request.

Patient/Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

Patient has been counseled by discussion (Doctor signature) \_\_\_\_\_ Date \_\_\_\_\_

### Consent to Evaluate and Treat a Minor:

I, \_\_\_\_\_ being the parent or legal guardian of \_\_\_\_\_, have read and fully understand the above terms of acceptance and hereby grant permission for my child to be treated with/without my presence.

### Communications:

In the event that we would need to communicate your healthcare information, to whom may we do so?

Spouse: \_\_\_\_\_

Children: \_\_\_\_\_

Others: \_\_\_\_\_

No one: \_\_\_\_\_

May we leave messages regarding your personal healthcare information on any answering device,  
i.e. home answering machines or voicemails? Yes [ ] No [ ]

### Women Only:

To the best of my knowledge I **am** / **am NOT** pregnant and (**give my permission / don't give permission**) to x-ray me for diagnostic interpretation.  
(Circle one above) (Circle one above)

### Acknowledgement

I have read and fully understand the above statements. I have reviewed the notice of privacy practices (HIPAA) and have been provided an opportunity to discuss my right to privacy. Upon request I will be given a copy.

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# **Polaris Neighborhood Chiropractic**

2115 Polaris Pkwy, Columbus, OH 43240

(614) 888.3500 (p) ~ (614) 468.0200 (f)

## **Protecting Your Health Information**

### **New Regulation Passed**

This new regulation is part of the Health Insurance Portability and Accountability Act or HIPAA and does three primary things:

1. It helps standardize and simplify the way healthcare organizations exchange health care data.
2. It provides consumers with additional protections for getting and maintaining health insurance coverage although, it does not guarantee coverage.
3. It creates new security rules to ensure the safety and privacy of individual and medical records.

### **Our Pledge Regarding Medical Information**

The privacy of your medical information is important to us. We understand that your medical information is personal and we are committed to protecting it. We create a record of the care and services you receive at our office. We need this record to provide you with quality care and to comply with certain legal requirements. In addition, we have a policy in effect that makes every attempt to maintain the confidentiality of all patients' information.

### **Disclosure of Medical Information**

In addition to disclosing your medical information for treatment, payment and health care operations, we may disclose medical information for the following purposes: for a court order, subpoena, discovery request or other lawful process. We may disclose medical information to appropriate authorities if we reasonably believe that you are a victim of abuse, neglect, or domestic violence or the possible victim of other crimes. We may disclose health information when authorized and necessary to comply with laws relating to worker's compensation, auto accidents, personal injury or other similar issues.

If someone calls or comes by, they will not be given any information about your care and/or appointments unless otherwise specified and noted in your file.

### **Your Rights**

You have the right to look at or get copies of your medical records and to receive a list of all the times we shared your medical information for purposes other than treatment, payment and health care operations.

### **Open Adjusting Concept**

Because of the open adjusting concept in this office, it is possible for doctor/patient discussions to be overheard by other patients. Most discussions will involve spinal health, but may also include anything concerning the primary health care of that patient.

### **Notification by E-mail, Mail or Phone**

Patients may be contacted by mail, email or phone unless written notification is requested that contact be only in person.

### **Complaints**

If you feel that your rights have been violated, contact the Office Manager or the U.S. Department of Health and Human Services.

Patient/Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

# Polaris Neighborhood Chiropractic

2115 Polaris Pkwy, Columbus, OH 43240

(614) 888.3500 (p) ~ (614) 468.0200 (f)

## HIPAA E-mail Consent

### **VERY IMPORTANT! PLEASE READ!**

- HIPAA stands for the Health Insurance Portability and Accountability Act
- HIPAA was passed by the U.S. government in 1996 in order to establish privacy and security protections for health information
- Information stored on our computers is encrypted
- Most popular email services (ex. Hotmail®, Gmail®, Yahoo®) do not utilize encrypted email
- **When we send you an email, or you send us an email, the information that is sent is not encrypted. This means a third party may be able to access the information and read it since it is transmitted over the Internet. In addition, once the email is received by you, someone may be able to access your email account/computer and read it.**
- Email is a very popular and convenient way to communicate for a lot of people, so in their latest modification to the HIPAA act, the federal government provided guidance on email and HIPAA
- The information is available in a pdf format (page 5634) on the U.S. Department of Health and Human Services website – <http://www.gpo.gov/fdsys/pkg/FR-2013-01-25/pdf/2013-01073.pdf>
- The guidelines state that if a patient has been made aware of the risks of unencrypted email, and that same patient provides consent to receive health information via email, then a health entity may send that patient personal health information via unencrypted email

### **OPTION 1 –ALLOW UNENCRYPTED EMAIL**

I understand the risks of unencrypted email and do hereby give permission to Polaris Neighborhood Chiropractic to send me personal health information via unencrypted email.

---

<b>Signature</b> (Parent or Guardian if patient is a minor)	<b>Date</b>	<b>Printed name</b>	<b>Please print email address</b>
--	-------------	---------------------	-----------------------------------

### **OPTION 2 –DO NOT ALLOW UNENCRYPTED EMAIL**

I do not wish to receive personal health information via email from Polaris Neighborhood Chiropractic.

---

<b>Signature</b> (Parent or Guardian if patient is a minor)	<b>Date</b>	<b>Printed name</b>
--	-------------	---------------------

**Polaris Neighborhood Chiropractic**

2115 Polaris Pkwy, Columbus, OH 43240

(614) 888.3500 (p) ~ (614) 468.0200 (f)

## Massage Cancellation Policy 2019

This massage cancellation policy is valid from 1/1/2019 through 12/31/2019. We require 24 hours notice to cancel your scheduled massage without penalty. **You are allowed ONE missed appointments without proper notification before a penalty fee will be assessed.** This fee will be assessed on the second missed appointment and any subsequent missed appointments. The fee is \$60 for a one hour appointment, \$45 for 45 min appointment, and \$35 for a half hour appointment.

**\*This fee must be paid before any future massage appointments will be allowed.\***

If you are late for your scheduled massage appointment you may not receive your full allotted time. We reserve the right to no longer schedule you for massages if you are late on a regular basis.

---

Signature

Date

---

Printed Name